



# Quality Policy

**Masters and Young Pty Ltd** is an Australian company that designs, develops and manufactures electronic devices that are used in Aerospace, Defence, Medical and Industrial equipment.

We recognize that the quality of our products and services is driven by our customers needs and expectations and our own principles. These requirements will be established to ensure continued improvement of the Quality Management System. Quality objectives will be set and continually reviewed to ensure their relevance and effectiveness.

It is the policy of Masters and Young to establish and maintain an efficient and effective Quality Management System that will grow with us as a company to achieve our goal of becoming a leader in our industry. This system has been based on the requirements of ISO 9001 Quality Management Standard and Requirements for Aviation, Space and Defence organisations (AS9100:2016) International Standards. Further development and improvement will be communicated to all employees, to keep them informed of the Quality Management System. Masters and Young will review and audit the Quality Management System periodically to ensure it remains relevant and appropriate to the work Masters and Young is performing.

Masters and Young is committed to:

- **Encourage and empower all staff and contractors to identify areas where improvement can be achieved.**
- **Strive to ensure that customer and stakeholder satisfaction is achieved at all times**
- **Conduct company operations to the highest standard and delivering to customer the requirements.**

Masters and Young employees and contractors are expected to assist and cooperate in ensuring that this Quality Policy is followed, as well as actively participating in the realization of the Company's goals and quality objectives.

As Director of Masters and Young, I fully support the pursuit of quality and support the staff as they participate in the implementation of the Quality Management System. I am committed to the continual maintenance and improvement of the Quality Management System.

**Rodney Young**  
Managing Director  
Date: 31/08/2022

